

MCO Care Coordination Portal Log-in Issue Contacts:

If you have a verified 'MCP Portal Coordinator' designation in Ohio SACWIS and are unable to open the desired CCP tile on MyOhio, refer to the contacts below.

When emailing an MCO portal login contact, please include:

- the user's full name,
- 8- digit Ohio ID,
- approximate time and date of the attempt to open the portal
- email address and, if applicable,
- a screen shot of the error message.

MCO	Portal log-in issue contact
Aetna OhioRISE	OhioRiseFamilyCareCentral@aetna.com
Amerihealth	Amerihealth_Ohio@amerihealthcaritas.com
Anthem	AnthemBCBS_OH_RegSvcs@anthem.com
Buckeye	buckeyecompliance@centene.com
CareSource	AccessCareCoordinationPortal@caresource.com
Humana	humanahealthyhorizonsohio@humana.com
Molina	GovernmentContracts.MHO@MolinaHealthCare.Com
United	UnitedCCPortal@uhc.com